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November 9, 2017

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, D.C. 20554

Re: Ex Parte Presentation, GN Docket No. 14-177; IB Docket Nos. 15-256 & 97-95; RM-11664; and WT Docket No. 10-112

Dear Ms. Dortch:

JetBlue Airways files this ex parte letter to express support for continued primary satellite access to the long-designated satellite service frequency bands in the Q/V bands (40-42/48.2-50.2 GHz) as well as flexible satellite broadband access in the other parts of the Q/V bands designated for terrestrial use. As in-flight broadband demand grows, as explained below, JetBlue and our satellite broadband partners will need access to more spectrum, just like terrestrial providers, to meet consumer demand.

JetBlue carries more than 38 million customers a year to 101 cities in the U.S., Caribbean, and Latin America with an average of 1,000 flights per day. Fly-Fi®, JetBlue's free onboard Wi-Fi service, was launched in December 2013 and as of January 2017 is available on every JetBlue flight. Within ten months of launch, with only a portion of JetBlue's fleet installed, JetBlue experienced its one millionth Fly-Fi logon, with 66 terabytes of data downloaded. Since then, we have seen significant increases in usage. As we grow our fleet and expand our service offerings, we expect that usage by our customers will continue to grow.

Our ability to meet our customers' needs is dependent on our partners' growth as well. That growth will demand more and more bandwidth for higher speeds and data requirements in the cabin and cockpit; bandwidth that can be provided with satellite's continued primary and flexible access to the Q/V Bands to meet the growing demand.

We support the FCC's efforts to bridge the digital divide between urban and rural America, but we also urge the Commission to ensure that the customers that fly every day on our airline have access to the broadband that meets their needs in the future through our satellite partners.

Sincerely,

Martin St. George  
EVP Marketing and Commercial Strategy